# It's Your Choice 2019

Kickoff Meeting: State Employers 9:00 a.m. – 12:00 p.m.

Korbey White, Employer Services

Tara Pray & Kristi Mulcahey, Office of Strategic Health Policy
Brittney Kruchten, Communications

Megan Wohlfeil, Delta Dental



# Agenda

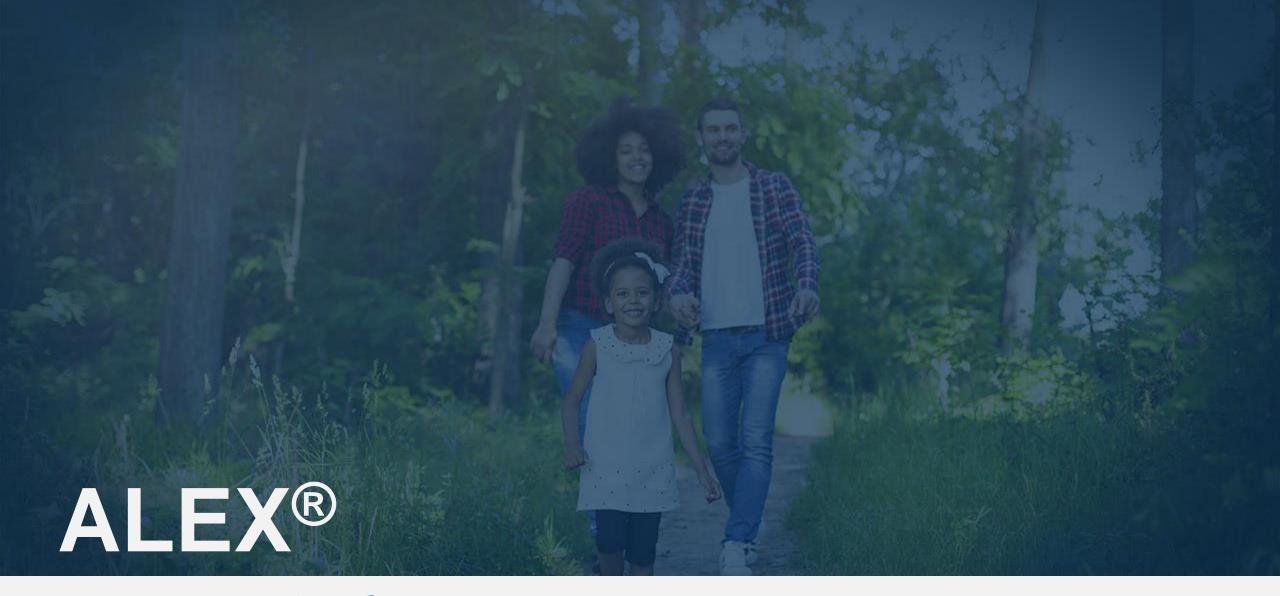
- 2019 Changes (Korbey White)
- ALEX, Virtual Benefits Counselor (Tara Pray)
- MC&E Workgroup (Tara Pray)
- Decision Guides (Brittney Kruchten)
- Delta Dental (Megan Wohlfeil)
- Web Materials & eLearnings (Brittney Kruchten)
- Wellness Updates (Kristi Mulcahey)



# Agenda (Continued)

- Employer Info (Korbey White)
- Break
- Q&A, Wrap Up

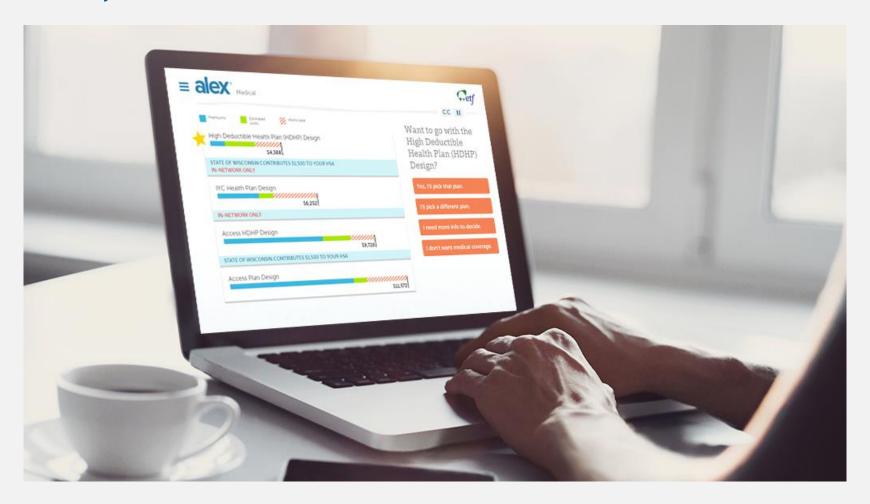




## Virtual Benefits Counselor



# **ALEX®**, Virtual Benefits Counselor



## **Benefits**

- Plain English no insurance jargon
- Highly interactive and engaging
- Each session is personalized and customized
- Feels like you're having a real conversation with a benefits expert
- Accessible anytime, anywhere there's an internet connection
- It's totally anonymous!



## **Benefits Covered**



Medical & Pharmacy
Plan design, not a health plan



More Benefits WRS, EAP, etc.



**Dental** 



**Pre-Tax Savings** 





Life Insurance
Not in open enrollment mode



Well Wisconsin



Income Continuation Insurance
Not in open enrollment mode

## Who is it for?



### **ALEX**

State, UWHC, Retiree

- State and UW Hospital & Clinics Employees
- Retirees without Medicare (including UW System retirees)



**ALEX**UW System

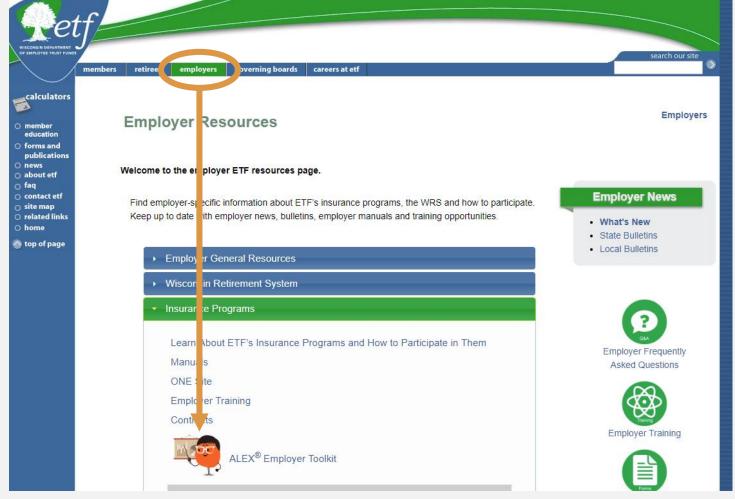
UW System Employees



## **Sneak Peek Video**



# **Employer Toolkit**





Member Communication & Education



# MC&E Member Communication & Education Workgroup

- Goal: Provide material for all members that is easy to understand.
- Who's involved:
  - ETF staff
     (Ombudsperson, Call Center, Member Outreach, Communications, Office of Strategic Health Policy, Employer Services, Training, Human Resources)
  - Employers

(UW Hospitals & Clinics, UW Systems Administration, UW Madison, UW Stout, Dept. of Administration, Dept. of Health Services, Courts, City of Madison, Baraboo EMS)

# MC&E Member Communication & Education Workgroup

#### Meetings

- Workgroup meetings to review progress, set goals, provide direction
- Subcommittee meetings to review materials and suggest edits

#### Subcommittees:

- Web
- Print
- eLearning

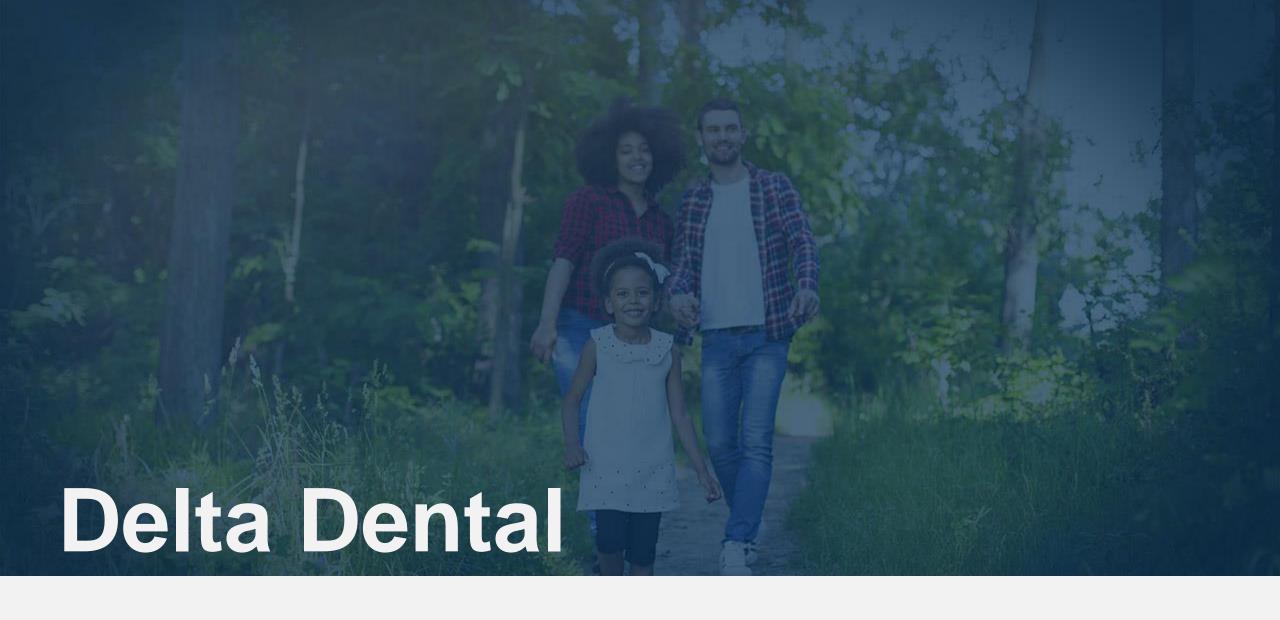


# MC&E Member Communication & Education Workgroup

- Time Commitment
  - We asked volunteers to choose one subcommittee
  - 1-4 hours per month
- How to Volunteer
  - Email <u>ETFSMBMCE@etf.wi.gov</u>
  - Indicate:
    - Name / employer / position
    - · What subcommittee you are interested in joining
  - ETF staff will be in touch to ask more questions or let you know the outcome

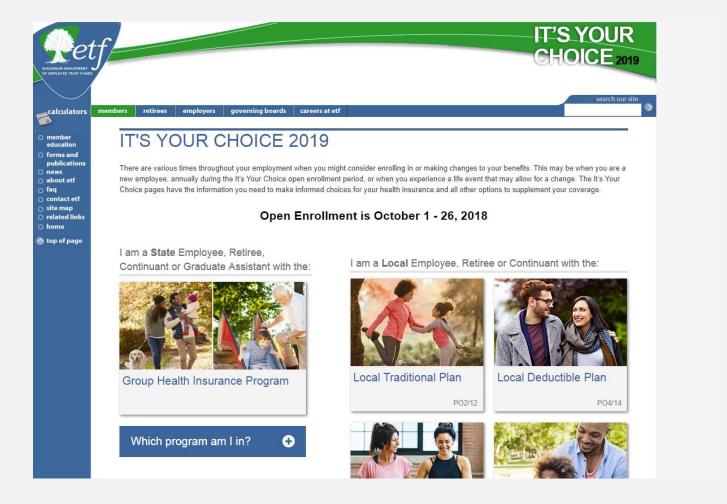








## It's Your Choice Web





# 2019 Well Wisconsin Program

**Steps to earn \$150 incentive** 

Health screening

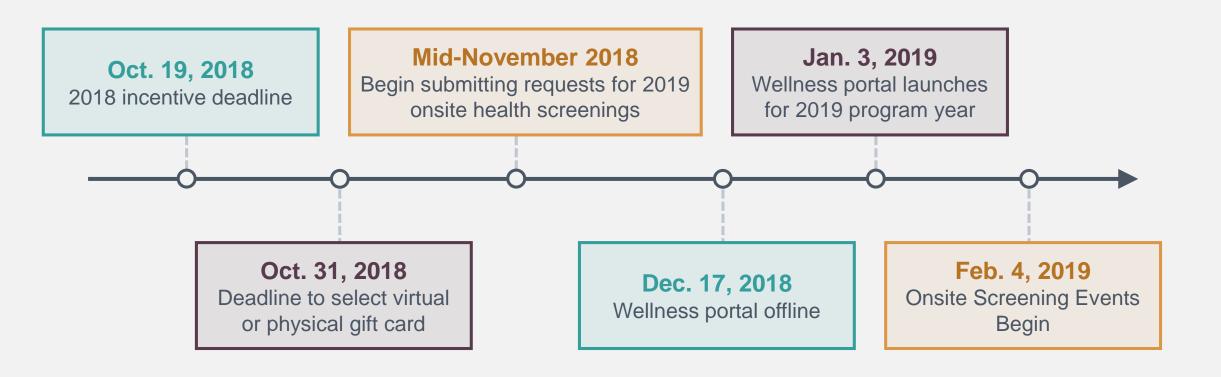
Health assessment

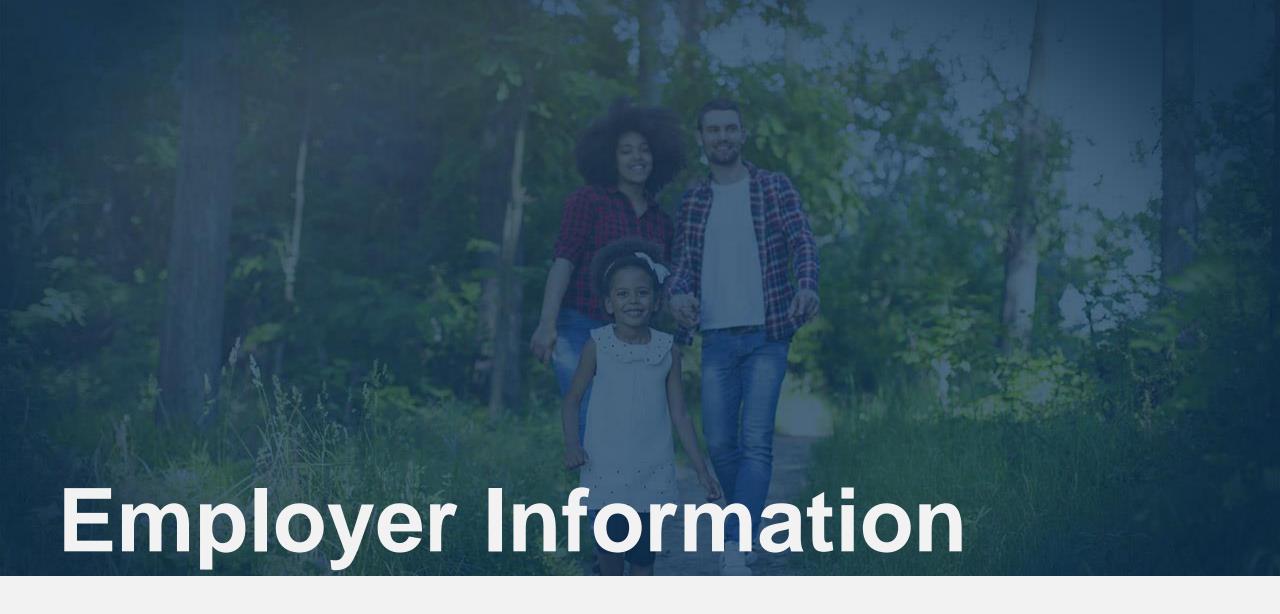
Well-being activity

Watch for more information on a future transition to a premium reduction



## Well Wisconsin Important Dates





# **Opt-Out Reminder**

- Complete each year during open enrollment to opt-out for following year.
- How to:
  - Star & UW Employees: Electronically submit
  - Other State Employees: Fill out a new paper *Group Health Insurance Application/Change Form* (ET-2301) sections 1, 12 and 13
  - Information available under the Enrollment tab



# Health Insurance Application

- 2 applications: ET-2301 & ET-2331
  - Both applications available now
- ET-2301 (Active employees)
  - Completely revised
    - Includes instructions for each section in the application
    - Disregard older versions of the application
- ET-2331 (Retirees and COBRA continuants)

4. Are you eligible to enroll or make a change? You can modify your benefits during the annual IYC open enrollment, your initial hire period and in response to an eligible life event change. Eligible life changes are listed below. Visit It's Your Choice 2019 at etf.wi.gov/IYC2019 to learn more about your choices.	
Reason for Application: Select a reason for enrolling or changing your coverage or health plan:    It's Your Choice open enrollment   New hire (when do you want coverage to be effective, see below)   Eligible life event change (select change below) - Life event change date:   Eligible move to a new service area (may only change health plan) - Move date:   New hires or employees returning from leave (lapsed coverage) only: Choose your coverage to be effective:   When my employer contributes to my premium   As soon as possible (you will pay the entire monthly premium until you are eligible for your employer contribution)   I choose to decline/waive coverage (to decline health insurance and elect the opt-out incentive, go to section 12)	
I choose to decline/waive coverage because I have other health insurance coverage (go to section 13 and sign)  Eligible life event changes, which allow you to make a change outside of the annual It's Your Choice open enrollment (or your initial hire period), include birth/adoption, marriage and divorce. Visit etf.wi.gov for a Life Change Event Guide.	
Select one reason to add coverage/dependent or remove dependent(s):  Add coverage/dependent(s) (complete section 3)  Marriage*  Transfer to a new state agency (state only)  Former agency name:  Birth or adoption*  LTE new hire (state only)  COBRA (Continuation-Conversion Notice (ET-2311) required)  National Medical Support Notice*  Spouse-to-spouse transfer  Loss of employer contributions or loss of other coverage*  State retiree re-enroll*  Paternity acknowledgment*  Legal ward/guardianship*  Disabled, age 26+*	Remove dependent(s) (complete section 8)  Divorce* Death of dependent Legal ward/guardianship end* Disabled dependent disability end or support/maintenance less than 50% Grandchild's parent age 18 Adult dependent eligible for other coverage* Other:
Dependent not on initial enrollment (excludes adult dependents)  Other:	*You may be required to provide supporting documentation



# **New Documentation Requirement**

#### For 2019

- A single mother who wants to add a child to her health insurance, must provide documentation along with her application
  - Generally a birth certificate
- Existing documentation requirements for single fathers are still in place

## **Effective Date For New Hires**

- For EMPLOYEES who request coverage within 30 days of the employee's date of hire:
  - ✓ An EMPLOYEE shall be insured if a completed DEPARTMENT application form is received by the EMPLOYER or an online enrollment through the employer's payroll system is received within 30 days following the date of hire.
  - ✓ Coverage will be effective as of the first day of the month that **occurs during** the 30-day period. New WRS employees, without 2 months prior service, will be responsible for paying the full premium until employer contributions begin.

## **HDHP Resources**

## **Employers**

**New!** Recorded webinar available on the <u>Employer Training page</u>

- First of 3 part series
- Coming Soon: HSA and LPFSA webinars

## **Employees**

#### **Updated**

HDHP eLearning

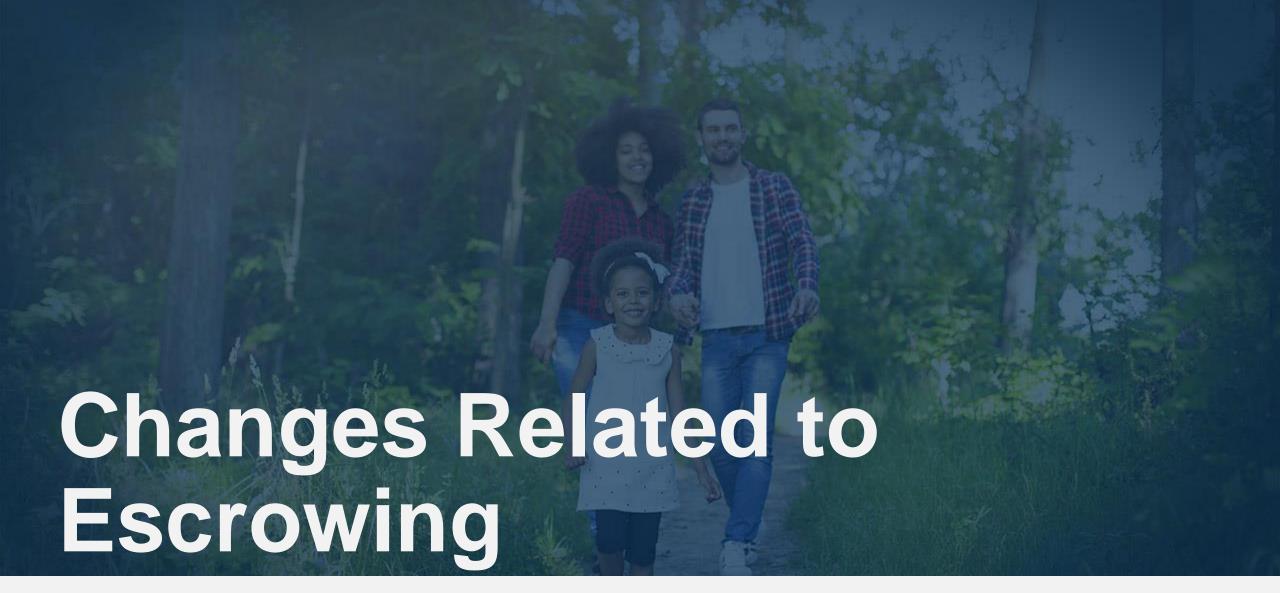
#### New

• Alex®, Virtual Benefits Counselor

#### **Existing**

Plan Design Options eLearning





Accumulated Sick Leave Credit Conversion



# **Escrow Eligibility**

- Employee must have coverage through the State Group Health Insurance Program at Retirement
  - Special opportunity to enroll in the Access Plan by the first of the month in which the employee retires, to meet this requirement
- 2. The employee has comparable coverage while sick leave credits are escrowed.

# What's Changed

- Access Plan enrollment opportunity (Don't have to cancel in 30 days)
- Documentation requirements when coverage changes while sick leave credits are escrowed (Summary of Benefits)

## **Access Plan Enrollment**

## **Previously**

Employees could enroll in the Access Plan for 30 days to escrow their sick leave credits. Cancelling Coverage after 30 days for sick leave to remain in escrow.

#### Now

Employees can enroll in the Access Plan by the first of the month in which they retire to:

- Escrow sick leave credits
   Coverage cancels once their escrow application is approved
- If no sick leave escrow application is received, the member will use their sick leave credits to pay their health insurance enrolled in the IYC Access Plan.



# Comparable Coverage

#### **Documentation**

## **Previously**

Employees submit the escrow application with their summary of benefits at retirement

#### Now

Employees must submit their escrow application with their summary of benefits:

- At retirement
- If their health coverage changes while their credits are escrowed

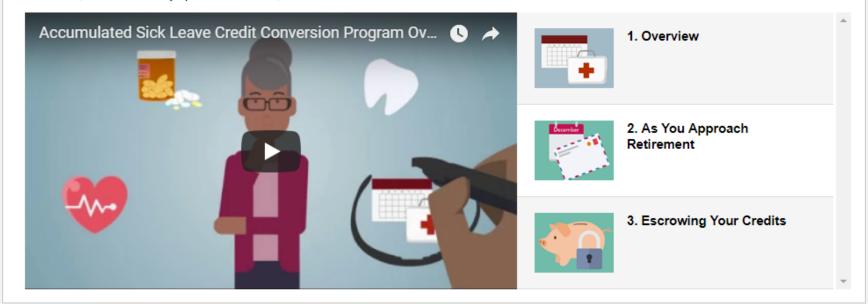


## **New Resource**

## Accumulated Sick Leave Credit Conversion Program: What You Need To Know

(For State & UW Participants)

At retirement, state employees may be able to use unused sick leave to pay for health insurance. Do you know how this benefit works? Who is eligible? How the credits are calculated and when they can be escrowed? Find out everything you need to know about the state's Accumulated Sick Leave Credit Conversion Program with this three-part series of videos and resources. Topics reviewed also include comparable coverage, reinstatement of sick leave, use of credits by spouses/survivors, and much more.



# Thank you











608-266-3285